



**East-Central Iowa Rural Electric Cooperative**

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## Helping Hand Reminder Authorization

Is your electric bill often late due to illness or forgetfulness? Consider enrolling in East-Central Iowa REC's Helping Hand Reminder program.

### How does the Helping Hand Reminder program work?

When a member-consumer who is enrolled in the program has an account that becomes delinquent, ECI REC will notify their designated contact person. The contact person is under no obligation to pay the delinquent bill—just remind the member who missed payment.

Helping Hand Reminder is a free program offered by ECI REC. Enroll by filling out this Helping Hand Reminder Authorization form and returning it to ECI REC at the address above or visit [ecirec.coop](http://ecirec.coop) to fill out the form online.

Members can withdraw from the program at any time by contacting an ECI REC Customer Service Representative at 877-850-4343.

Member's Name: \_\_\_\_\_

Member's Account Number: \_\_\_\_\_

Phone: \_\_\_\_\_ Other Contact Phone: \_\_\_\_\_

### Name and address of person to be contacted in case of delinquent payment:

Name: \_\_\_\_\_

First

Middle Initial

Last

Address: \_\_\_\_\_

City / State: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ Evening Phone: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Member's Signature for Authorization: \_\_\_\_\_

Contact Person's Signature: \_\_\_\_\_