

Notify Owner Before Disconnect

The Notify Owner Before Disconnect program is available if you own rental property in ECI REC's service area that receives electricity from the Cooperative. You will be notified prior to a meter disconnect while you are renting out the property, which can be helpful if your tenant contacts ECI REC to disconnect the meter when they are moving out. Or, a renter may have late bill payments that could result in meter disconnection. In certain situations and weather conditions, the owner may want to avoid the disconnect.

Scan to access the Notify Owner Before Disconnect online form.



Notify Owner Before Disconnect

Property Owner Name: _____
Email Address: _____
Phone: _____
Other Contact Phone: _____
Preferred Contact Method:
 Email Phone
Rental Property Address: _____
City: _____

Mail form to:
ECI REC, Notify Owner | PO Box 248
Urbana, IA 52345-0248

NOTICE: Commercial and Agricultural Members



Rebate incentives for indoor LED lighting (lamps and fixtures) for NEW construction will be **ELIMINATED!**

- Beginning January 1, 2020, rebate incentives for **indoor LED lighting** (lamps and fixtures) for **new construction** will no longer be available for **commercial and agricultural** applications.
- Your **2019 applications for these rebates** will need to be filed **NO LATER than January 27, 2020—or your rebates will not be accepted.**

Take advantage of these 2019 rebates before they are gone!

ECI REC **will continue** to offer commercial and agricultural rebates on outdoor LED lighting equipment and the replacement of metal halide fixtures in existing buildings/facilities. If you have any questions, please call Director of Member Service Adam Albertsen at (319) 443-4343, ext. 503.



ECI REC
Holiday Office Hours
ECI REC will be closed on December 24 and 25 for Christmas and January 1 for New Year's Day.

Stay in the Know During an Outage with SmartHub

ECI REC's online outage map, which offers near real-time information to members during an outage, is accessible from the SmartHub app. SmartHub powers ECI REC's online payment platform. For updates during an outage, download the app today for free after registering with SmartHub.

Download the SmartHub app from the iTunes or Android app store so you can access your account 24/7.



APPLE USERS:
Scan to download the SmartHub app.



ANDROID USERS:
Scan to download the SmartHub app.

Member Account Notification Update

Please fill out this form if your contact information has changed.

Name on account(s) below:

Member account #: _____

Notification device 1: Home # Cell # Work # Email

Device # or address: _____

Member account #: _____

Notification device 2: Home # Cell # Work # Email

Device # or address: _____

Member account #: _____

Notification device 3: Home # Cell # Work # Email

Device # or address: _____

Below, please list the cell phone number(s) that would be acceptable to send text messages to with outage and electric service-related information when that service becomes available.

(1) _____

(2) _____

(3) _____



Scan the code to access an update form online.

___ I do not wish to be notified via text of outages and electric service-related information.

___ Yes, I agree to receive periodic auto-dialed or prerecorded calls and/or text messages from East-Central Iowa REC at the number(s) identified to the left. I understand that such calls and/or texts may relay information about planned and/or unplanned power outages and/or service interruptions, or other important service-related information, and that I can opt out of receiving such calls and/or texts at any time. I further understand that I am not required to provide consent as a condition of purchasing any property, goods, or services. I agree to notify East-Central Iowa REC immediately in the event that I voluntarily or involuntarily relinquish any number(s) identified.

SIGNATURE

Mail form to: ECI REC, Info Update | PO Box 248 | Urbana, IA 52345-0248

Powering Safely During an Outage

Keep these safety guidelines in mind when using a portable generator:

1. Never plug a portable generator directly into an outlet unless a licensed electrician has installed a transfer switch in your home.
2. Plug appliances directly into the generator using heavy-duty, outdoor-rated extension cords, but don't overload.
3. Generators create carbon monoxide. Put them outdoors in a dry area at least 15 feet away from vents, windows, and doors. Attached garages with an open door don't count.
4. Shut the generator off before refueling. Keep a fire extinguisher nearby.

Call 877-850-4343 if you'd like to learn more about how to properly install and use a portable generator.

MEMBERSHIP BENEFITS



Your Co-op Connections® Card offers you Healthy Savings and local and national deals. Use your card to start saving today! Questions? Email coopconnections@ecirec.coop.



Use SmartHub to pay for FREE online! Discover, Visa, and MasterCard accepted. While you're there, view your monthly usage data in helpful chart formats.



Sign up today to receive FREE energy tips and resources in your inbox. Go to www.myenergytips.com and subscribe to the monthly Watts \$mart e-newsletter.