



**East-Central Iowa Rural Electric Cooperative**  
 2400 Bing Miller Lane | PO Box 248 | Urbana, IA 52345-0248  
 Ph: 877-850-4343 | F: 319-443-4359 | [ecirec@ecirec.coop](mailto:ecirec@ecirec.coop)  
[www.ecirec.coop](http://www.ecirec.coop)

# Service Calls and Charges

*Effective: June 1, 2023*

Disconnect Member-Owned Outdoor Light		\$100.00
Disconnect Power (non-remote)		\$150.00
Locate, Member-Owned Underground Facilities	(\$100 + 7%)*	\$107.00
Locate, Member-Owned Underground Fault	(\$100 + 7%)*	\$107.00
Outage Service Call, overtime hours <i>Mon.-Fri. between 2:01pm-7:59am and Sat.-Sun.</i>	(\$300 + 7%)*	\$321.00
Outage Service Call, regular hours <i>Mon.-Fri. between 8am-2pm</i>	(\$150 + 7%)*	\$160.50
Reconnect Power (non-remote overtime hours) <i>Mon.-Fri. between 2:01pm-7:59am and Sat.-Sun.</i>	(\$300 + 7%)*	\$321.00
Reconnect Power (non-remote regular hours) <i>Mon.-Fri. between 8am-2pm</i>	(\$150 + 7%)*	\$160.50
Test Meter ( <i>prepay before test</i> )	(\$25 + 7%)*	\$26.75
Returned Check ( <i>non-sufficient funds</i> )		\$30.00
Non-Payment Posting		\$150.00
Non-Payment Disconnect (remote)		\$50.00
Non-Payment Reconnect (remote overtime hours) <i>Mon.-Fri. between 3:01pm-7:29am and Sat.-Sun.</i>	(\$75 + 7%)*	\$80.25
Non-Payment Reconnect (remote regular hours) <i>Mon.-Fri. between 7:30am-3pm</i>	(\$50 + 7%)*	\$53.50

*\*Includes applicable state and local taxes*

## Payment Drop Box Locations

(Picked up @ 4:00 PM daily)

1707 1st Street E. Independence  
 2400 Bing Miller Lane, Urbana  
 1600 West D Street, Vinton

## Urbana Office Hours

Monday – Friday  
 7:30 AM – 4:00 PM