

NOTICE

Starting **September 10, 2025**, there will no longer be payment drop boxes at our **Vinton** and **Independence** locations.



OTHER WAYS TO PAY YOUR ELECTRIC BILL

- **ONLINE** by registering your account on the **SmartHub** member portal via ecirec.coop
- **ONLINE** using the **Pay Now** link at ecirec.smarthub.coop/PayNow (SmartHub registration not required—more details below)
- **BY PHONE** by calling the toll-free number 855-939-3584, then keying in the phone number tied to your account
- **DIRECT ELECTRONIC PAYMENT** through your bank account or credit card
- **24-HOUR DROP BOX** at our Urbana Administrative Headquarters (2400 Bing Miller Lane)
- **BY MAIL** to ECI REC, PO Box 248, Urbana, IA 52345
- **IN PERSON** at our Urbana Administrative Headquarters, Monday through Friday, 7:30 a.m.–4:00 p.m.

QUICK WAYS TO PAY YOUR ELECTRIC BILL VIA SMARTHUB

Did you know you can make quick automated payments through SmartHub ... **without creating an online account?**

HERE'S HOW:

- **CALL** the automated system toll-free number: 855-939-3584.
- **USE** the SmartHub Pay Now application. Go to ecirec.coop. In the Account Login section of the home page, click the Pay Now button. Then enter your account number and last name or business name to access your account and pay your bill.

TAKE SMARTHUB MOBILE!

You can also register using the **SmartHub app!** To get the app, scan the QR codes or use the Download the App button in the Account Login section of our home page.



APPLE



ANDROID

Budget Billing Levels Monthly Payments for Members

Knowing what your monthly expenses are going to be helps you meet your financial obligations. ECI REC's budget billing option helps level your monthly electric bill so you can budget better month to month.

How is your monthly payment calculated?

When you request the budget billing option, we calculate your budget amount with one of two methods:

1. If you have an East-Central Iowa REC usage history*, your payment amount is based on your previous 12-month usage. An accurate budget figure requires regular meter reads.
2. If you have not been at your location of service for 12 months, we will calculate a budget amount based on the previous occupant's usage.

*Budget billing only applies for members who have an ECI REC usage history of less than 3,000 kWh/month.

Your account must be paid in full before you are able to enroll or cancel your participation. Accounts are reviewed twice a year to ensure budget amounts match usage.

YES, tell me my monthly budget amount.

Name: _____

ECI REC Account No.(s): _____

Address: _____

City: _____

State: _____

Zip: _____

Daytime Phone: _____

Email: _____

2400 Bing Miller Lane | PO Box 248 | Urbana, IA 52345-0248 | Toll Free: 877-850-4343

Email: ecirec@ecirec.coop | Web: www.ecirec.coop | facebook.com/eastcentraliowarec

East-Central Iowa Rural Electric Cooperative is an equal opportunity provider and employer.

On the Go This Summer?

DON'T FORGET

Your Co-op Connections® Card gets you discounts on everything from hotel stays and garden supplies to auto repairs and prescription drugs.



Misplaced your card?
Call us toll-free at 877-850-4343
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8/11 is National Safe Digging Day!

IOWA 811
ONE CALLSM
click online at
www.iowaonecall.com
or call 811 before you dig.

BEFORE CONTACTING IOWA ONE CALL

When you contact Iowa One Call with a locate request, you should be prepared to answer a series of questions.

- » What is your name, address, and phone number?
- » What type of work will you be doing? (e.g., planting a tree, installing a fence)
- » What is the dig location's address, including the city, county, and nearest intersecting street?
- » At the dig location, where will you be digging? (e.g., on the east side of house, within a five-foot radius of the white stake)
- » When will you be digging? (e.g., in three days, next week)

Source: Iowa One Call website

IowaStateFair

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VISIT THE IOWA STATE FAIR AUGUST 7-17

Stop by to see Iowa's Touchstone Energy Electric Cooperatives in the air-conditioned 4-H Exhibits Building on the southwest corner of the fairgrounds.

- Get plastic hard hats and suckers for kids while supplies last.
- Try on lineworker safety gear, then take selfies in the safety selfie station.

MEMBERSHIP BENEFITS



Your Co-op Connections® Card offers you Healthy Savings and local and national deals. Use your card to start saving today! Questions? Email coopconnections@ecirec.coop.



Use SmartHub to pay for FREE online! Visa, Discover, American Express, and MasterCard accepted. While you're there, view your monthly usage data in helpful chart formats.