

JULY 2025

## NOTICE

Starting **September 10, 2025**, there will no longer be payment drop boxes at our **Vinton** and **Independence** locations.



## OTHER WAYS TO PAY YOUR ELECTRIC BILL

- **ONLINE** by registering your account on the **SmartHub** member portal via [ecirec.coop](http://ecirec.coop)
- **ONLINE** using the **Pay Now** link at [ecirec.smarthub.coop/PayNow](http://ecirec.smarthub.coop/PayNow) (SmartHub registration not required – more details below)
- **BY PHONE** by calling the toll-free number 855-939-3584, then keying in the phone number tied to your account
- **DIRECT ELECTRONIC PAYMENT** through your bank account or credit card
- **24-HOUR DROP BOX** at our Urbana Administrative Headquarters (2400 Bing Miller Lane)
- **BY MAIL** to ECI REC, PO Box 248, Urbana, IA 52345
- **IN PERSON** at our Urbana Administrative Headquarters, Monday through Friday, 7:30 a.m.–4:00 p.m.

## QUICK WAYS TO PAY YOUR ELECTRIC BILL VIA SMARTHUB

Did you know you can make quick automated payments through SmartHub ...  
**without creating an online account?**

### HERE'S HOW:

- **CALL** the automated system toll-free number: 855-939-3584.
- **USE** the SmartHub Pay Now application. Go to [ecirec.coop](http://ecirec.coop). In the Account Login section of the home page, click the Pay Now button. Then enter your account number and last name or business name to access your account and pay your bill.

### TAKE SMARTHUB MOBILE!

You can also register using the **SmartHub app!** To get the app, scan the QR codes or use the Download the App button in the Account Login section of our home page.



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Visit the Iowa State Fair August 7–17 and stop by to see Iowa's Touchstone Energy Electric Cooperatives in the air-conditioned 4-H Exhibits Building on the southwest corner of the fairgrounds.

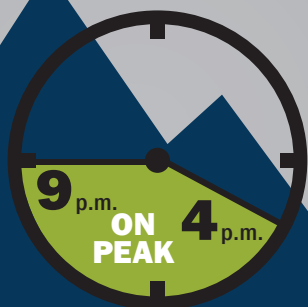
- Get plastic hard hats and suckers for kids while supplies last.
- Try on lineworker safety gear, then take selfies in the safety selfie station.

2400 Bing Miller Lane | PO Box 248 | Urbana, IA 52345-0248 | Toll Free: 877-850-4343

Email: [ecirec@ecirec.coop](mailto:ecirec@ecirec.coop) | Web: [www.ecirec.coop](http://www.ecirec.coop) | [facebook.com/eastcentraliowarec](https://facebook.com/eastcentraliowarec)

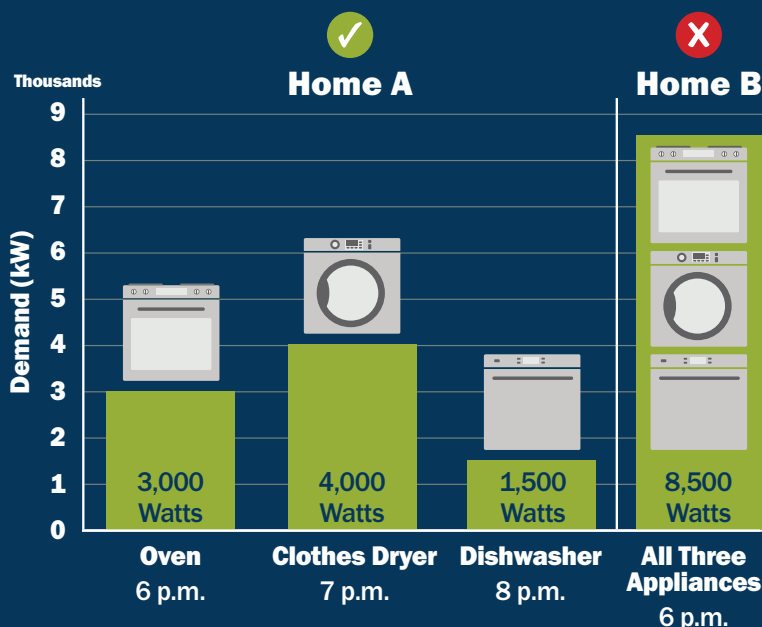
**East-Central Iowa Rural Electric Cooperative is an equal opportunity provider and employer.**

# Switch your thinking and TAKE A LOAD OFF THE PEAK



Extreme summer weather increases electricity usage for everyone. However, there are ways you can help ECI REC (and your fellow members) save money!

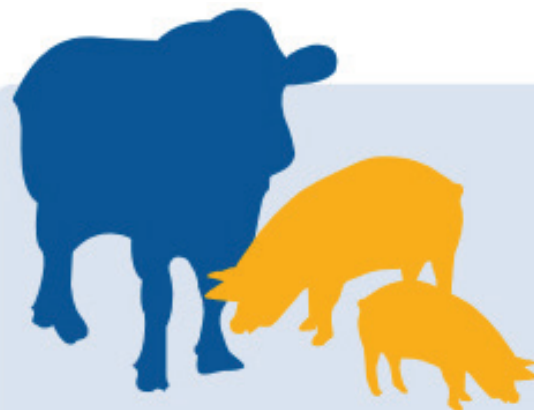
- 1. Keep electricity usage to a minimum between 4:00 p.m. and 9:00 p.m.** ECI REC pays the most for electricity used in these peak hours. If you cut back during this window, everyone saves.
- 2. Coordinate the number of appliances you operate at once.** Staggering the use of appliances reduces the demand on our system, which means lower costs.



## Results

**Home A** staggered the use of their appliances during peak hours, creating less of a demand on the Cooperative's system.

**Home B** used all three appliances at once during peak hours, creating higher demand, which could increase costs.



## ATTENTION LIVESTOCK OWNERS

If you have questions or concerns regarding stray voltage in your livestock confinement buildings, or if you are planning to add a new facility, please call East-Central Iowa REC. We are committed to working with you and your electrician to eliminate any potential stray voltage concerns.

**CALL 877-850-4343**

## NOTIFICATION REMINDER FOR ALTERNATIVE ENERGY PRODUCTION FACILITIES

Owners of alternative energy production facilities that will be attached to an electric transmission or distribution line are required to provide written notification to their utility of the intent to construct or install the facility at least 30 days prior to construction. This notification is required for all alternative energy production facilities, no matter how small (solar-powered heat pumps, for example).

If you have questions about the law, please contact ECI REC at 877-850-4343.

## MEMBERSHIP BENEFITS



Your Co-op Connections® Card offers you Healthy Savings and local and national deals. Use your card to start saving today! Questions? Email [coopconnections@ecirec.coop](mailto:coopconnections@ecirec.coop).



Use SmartHub to pay for FREE online! Visa, Discover, American Express, and MasterCard accepted. While you're there, view your monthly usage data in helpful chart formats.