

FEBRUARY 2025

## LAST REMINDER

Apply now for a free trip to D.C. and \$1,000 scholarship!



### YOUTH TOUR 2025

Want to spend a week in Washington, D.C., this summer—for free? Apply for the Youth Tour, made possible by ECI REC! We'll send two students on this fun-filled week. Students must be in their sophomore or junior year of high school.

**APPLY BY WEDNESDAY, FEBRUARY 26.**



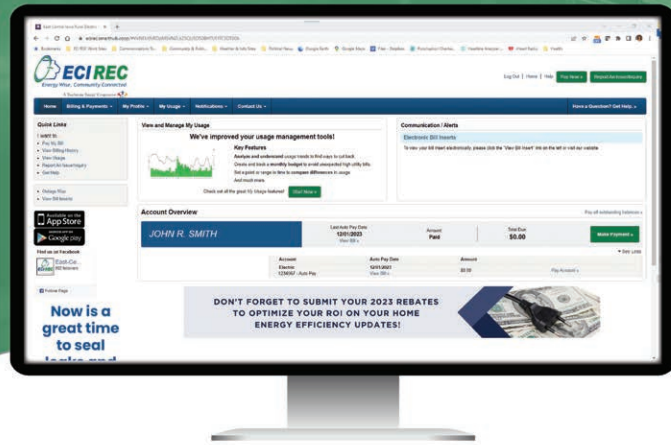
### SCHOLARSHIPS

ECI REC offers up to ten \$1,000 scholarships to students who will continue their education in college in any field. Up to two \$1,000 scholarships are also available to students accepted to the Powerline Technology program at Northwest Iowa Community College.

**APPLY BY WEDNESDAY, MARCH 5.**

Both Youth Tour and scholarship opportunities are available to students whose parents are members of ECI REC. Read more about both programs at [ecirec.coop](http://ecirec.coop).

## Save time and money by managing your account at anytime from anywhere.



Visit [ecirec.smarthub.coop](http://ecirec.smarthub.coop) for more information!

## SMARTHUB Is Simple to Use!



- ✓ Intuitive menu structure that connects directly with ECI REC.
- ✓ Front-and-center usage history and bill payment tools.

## KNOW THE SIGNS.

#StopScams

UTILITIES UNITED AGAINST SCAMS



### Slow down

Take your time. Scammers pressure customers to act fast.



### Verify

Scammers often pose as the utility. Always verify the info being provided to you matches your latest bill.



### Stop

Utilities never demand immediate payment and do not accept bitcoin, prepaid cards, or third-party payment apps.

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Email: [ecirec@ecirec.coop](mailto:ecirec@ecirec.coop) | Web: [www.ecirec.coop](http://www.ecirec.coop) | [facebook.com/eastcentraliowarec](https://facebook.com/eastcentraliowarec)

**East-Central Iowa Rural Electric Cooperative is an equal opportunity provider and employer.**

# 3 FREE WAYS

## to Pay Your ECI REC Electric Bill

By going paperless, you'll make the world a little greener!



**ONLINE PAYMENT**  
(BANK ACCOUNT OR CREDIT CARD)

SmartHub is fast and safe! All you need is your account number (which can be found on your electric bill) and last name or business name.



**ELECTRONIC DIRECT PAYMENT**  
(BANK ACCOUNT OR CREDIT CARD)

Make your payment easily and automatically each month by electronic direct payment.



**24-HOUR PAY-BY-PHONE**  
(CREDIT CARD)

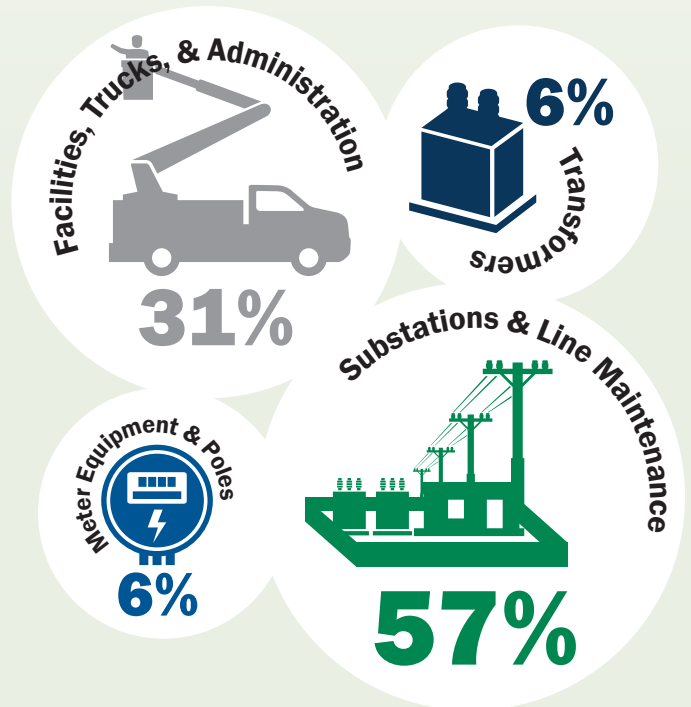
Make a payment anytime, any day of the week, by calling our automated pay-by-phone system's toll-free number, 855-939-3584.

# What Does My FACILITY CHARGE COVER?

The flat monthly Facility Charge represents the fixed costs of making electricity available to your meter.

Whether a member uses 1 kWh of electricity or 1,000 kWh, the Cooperative still incurs the same cost to build the line, maintain the distribution system, and deliver the electricity.

## How the Facility Charge cost breaks down:



Source: ECI REC 2022 Cost-of-Service Study  
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## MEMBERSHIP BENEFITS



Your Co-op Connections® Card offers you Healthy Savings and local and national deals. Use your card to start saving today! Questions? Email [coopconnections@ecirec.coop](mailto:coopconnections@ecirec.coop).



Use SmartHub to pay for FREE online! Visa, Discover, American Express, and MasterCard accepted. While you're there, view your monthly usage data in helpful chart formats.