

Where Are They? Help us find these former members!

In May, the Board of Directors of East-Central Iowa Rural Electric Cooperative voted to retire \$602,382 in patronage back to its members. These margins represent 100% of its 2009 allocated patronage dividends, 12% of its 2010 allocations, and 10% of its 2015 allocations. They were credited to current members on their June bills. Former members were sent checks. The 90-day window to cash these checks has now passed, and there are several people who have not yet done so. These dividends will be forfeited to the Cooperative if not claimed within one year.

Scan the QR code to the right to see the list of former members who have not cashed their checks. If you know someone listed, please contact that person, or their next of kin, and ask them to contact our office. ECI REC will require personal identification and/or legal documentation from these people to confirm their membership before dividends can be claimed. Please do not contact ECI REC unless you have the necessary documentation for the member listed. This list was current at the time of this printing.



Patronage represents the margins, or profits, that the Cooperative earns on electricity purchased by its member-accounts. These margins are the member-accounts' equity in East-Central Iowa REC. The Cooperative uses this equity to maintain its poles and wires, rebuild its distribution system, and pay expenses. When ECI REC's financial condition allows, these margins are returned back to the members who generated them. In the past 10 years, ECI REC has returned \$5,365,256 to its members.

New Member Survey!

We live in a device-driven world. Our smartphones, tablets, laptops, and an assortment of other devices help us communicate and connect. Companies spend billions pushing out a steady drumbeat of messages and information, and we are constantly bombarded with seemingly one-way communication. Is anyone listening at the other end?

At East-Central Iowa REC, we're not just listening—we're eager to hear from you! Whether you respond to a survey or a social media post, send an email, or simply stop by to chat in person, we thrive on your feedback. Connecting with you helps us know whether our members are satisfied with our service and how we can improve.

Speaking of surveys—your Cooperative recently updated our survey format. Previously, we asked for feedback from members who had reached out to us during the month. The new survey format will be available to all members, all the time. We understand you are busy and receive many solicitations for your opinion. With that in mind, we've kept the survey questions short, and there is a comments section for your feedback.

Your input is invaluable to us. Please take a few minutes to complete our new survey. Your feedback will guide our efforts and ensure we continue to meet your needs. Thank you in advance for your participation!

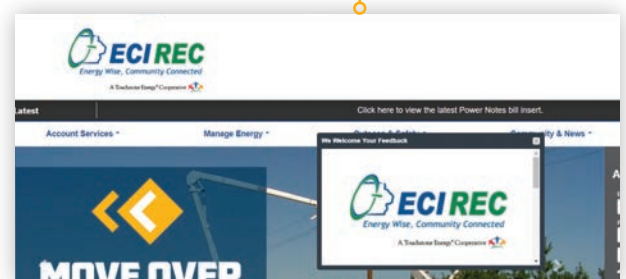
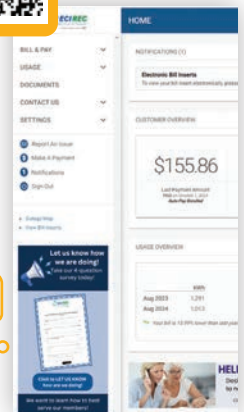
QR code to
SurveyMonkey
page



There are three places
to find the new
ECI REC survey...

SmartHub account sidebar

Popup at ecirec.coop



East-Central Iowa Rural Electric Cooperative does not share members' personal information with outside vendors.

Give the Gift of Electricity!

Giving the gift of electricity may not be at the top of your list of ideas this holiday season, but it may be the perfect fit. Having a winter heating bill covered or partially covered could be a great, unexpected surprise for a friend or family member, and it's easy to do with the Power Boost Gift Certificate from ECI REC. Simply fill out the form below or online at ecirec.coop/power-boost-gift-certificate.

Both check and credit card payments are accepted.



YOU MAY ALSO ACCESS THE FORM BY SCANNING THE QR CODE.

Power Boost Gift Certificate

Complete the form below and return with your payment to:
ECI REC | PO Box 248 | Urbana, IA 52345

ECI REC's payment received stamp goes here. Credit is VOID if stamp is not present.

Gift Giver Information

Your Name: _____ Your Phone #: _____

Your Address: _____

City: _____ State: _____ Zip: _____

Your Email Address: _____

Amount of Gift (\$5 minimum): _____

Make check payable to East-Central Iowa REC.

..... *The below will be sent to the recipient*

You've been given a gift!

_____ (giver's name) has given you a credit of \$ _____ on your ECI REC electric account.

Recipient's Information

Recipient's Name(s): *Person's name receiving the credit to their electric bill.* _____

Account # (if available) or Recipient's Phone #: _____

Recipient's Property Address: _____

City: _____ State: _____ Zip: _____

2024 Energy Efficiency Rebates Coming to a Close

Don't forget about your 2024 ECI REC energy efficiency rebates! All forms and receipts should be turned in at our office before December 31. On January 1, 2025, new rebates will be offered and 2024 rebates will be obsolete.

If you have installed qualifying energy efficient electric equipment this past year, download the appropriate incentive forms from ecirec.coop and send in your applications. Forms can be found under **Manage Energy > Save Energy & Money > Rebate Forms**.

High School Seniors: Bank Bucks for College

ECI REC Scholarship Program

ECI REC offers \$1,000 scholarships to ten students to continue their education in any field, plus two additional \$1,000 scholarships for students accepted to the Powerline Technology program at Northwest Iowa Community College.



APPLY BY WEDNESDAY, MARCH 5.



Apply Now for 2025 Youth Tour to Washington, D.C.

Want to spend a week in Washington, D.C., this summer—for free? To apply, students must be heading into their sophomore or junior year of high school. The event will take place in the summer.



APPLY BY WEDNESDAY, FEBRUARY 26

Both scholarship and Youth Tour opportunities are available to students whose parents are members of ECI REC. Read more about both programs at ecirec.coop.

MEMBERSHIP BENEFITS



Your Co-op Connections® Card offers you Healthy Savings and local and national deals. Use your card to start saving today! Questions? Email coopconnections@ecirec.coop.



Use SmartHub to pay for FREE online! Visa, Discover, American Express, and MasterCard accepted. While you're there, view your monthly usage data in helpful chart formats.