



Photo credit: Touchstone Energy



## About to Sign Up for Renewable Equipment? Call Us First!

**From the ECI REC family to yours, have a blessed holiday season!**

ECI REC will be closed  
**MONDAY, DEC. 25,**  
**TUESDAY, DEC. 26,**  
**&**  
**MONDAY, JAN. 1**

in celebration of the holiday season.

If you receive an offer on equipment like solar panels or small wind electric systems that sounds too good to be true, it probably is! Don't be swayed by aggressive sales tactics or a nontransparent sales rep. Be especially wary if you hear phrases like:

- » **You don't need to work with your cooperative.**
- » **You won't have an electric bill.**
- » **Your cooperative is against renewables.**
- » **Your utility will pay you!**

**Before you sign an equipment contract for renewables, call ECI REC at 877-850-4343.** Our team is always here to provide the information you need and answer your questions.

## Notify Landlord Before Disconnect



Scan to access the Notify Landlord Before Disconnect online form.

The Notify Landlord Before Disconnect program is available if you own rental property that resides in ECI REC's service area and receives electricity from the Cooperative. Once enrolled, you will be notified prior to a meter disconnect while you are renting out the property, which can be helpful if your tenant contacts ECI REC to disconnect the meter when they are moving out. Or, a renter may have late bill payments that could result in meter disconnection. In certain situations and weather conditions, the owner may want to avoid the disconnect.

## Notify Landlord Before Disconnect

Property Owner Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Other Contact Phone: \_\_\_\_\_

Preferred Contact Method:

Email  Phone

Rental Property Address: \_\_\_\_\_

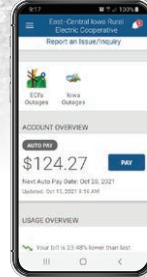
City: \_\_\_\_\_

Mail form to: ECI REC | Billing  
PO Box 248, Urbana, IA 52345-0248

# Begin the New Year Right With SmartHub and Budget Billing

## Get Smart With SmartHub

Tired of paper clutter? Worried about forgetting a utility bill? Once you're registered with SmartHub, you can also sign up for automatic payments and paperless billing, plus access a wide range of account-related information.



## GET YOUR ACCOUNT INFO ON THE GO!

Manage your account like never before with the SmartHub app. The intuitive app design features an enhanced, user-friendly experience. Download the SmartHub mobile app in the Apple or Android store. You can register for SmartHub for the first time using the app too!

**APPLE USERS:**  
Scan to download the SmartHub app.



**ANDROID USERS:**  
Scan to download the SmartHub app.



## Budget Billing Levels Monthly Payments for Members

Knowing what your monthly expenses are going to be helps you meet your financial obligations. ECI REC's budget billing option helps level your monthly electric bill so you can budget better month to month.

### How is your monthly payment calculated?

When you request the budget billing option, we calculate your budget amount with one of two methods:

1. If you have an East-Central Iowa REC usage history\*, your payment amount is based on your previous 12-month usage.
2. If you have not been at your location of service for 12 months, we will calculate a budget amount based on the previous occupant's usage.

*\*Budget billing only applies for members who have an ECI REC usage history of less than 3,000 kWh/month.*

YES, tell me my monthly budget amount.

Name: \_\_\_\_\_

ECI REC Account No.(s):  
\_\_\_\_\_  
\_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_

Zip: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Mail form to: ECI REC | Billing  
PO Box 248, Urbana, IA 52345-0248

**Your account must be paid in full before you are able to enroll or cancel your participation. Accounts are reviewed twice a year to ensure budget amounts match usage.**

## MEMBERSHIP BENEFITS



Your Co-op Connections® Card offers you Healthy Savings and local and national deals. Use your card to start saving today! Questions? Email [coopconnections@ecirec.coop](mailto:coopconnections@ecirec.coop).



Use SmartHub to pay for FREE online! Visa, Discover, American Express, and MasterCard accepted. While you're there, view your monthly usage data in helpful chart formats.