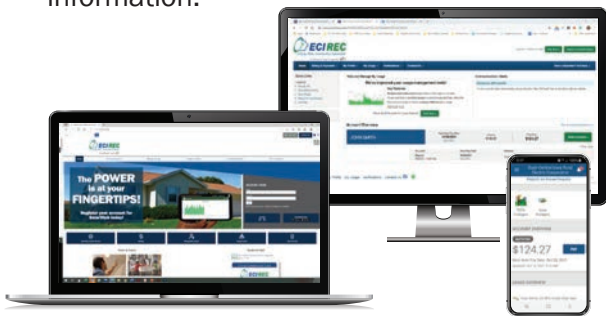


Get Smart with SmartHub

Tired of paper clutter? Worried about forgetting a utility bill? Once you're registered with SmartHub, you can also sign up for automatic payments and paperless billing, plus access a wide range of account-related information.



GET YOUR ACCOUNT INFO ON THE GO!

Manage your account like never before with the SmartHub app. The intuitive app design features an enhanced, user-friendly experience. Download the SmartHub mobile app in the Apple or Android store. You can register for SmartHub for the first time using the app too!

Happy Holidays

From our co-op family to yours, wishing you a joyous holiday season and a happy and peaceful new year!

ECI REC will be closed
FRIDAY, DEC. 23,
MONDAY, DEC. 26,
&
MONDAY, JAN. 2
in celebration of the holiday season.



APPLE USERS:
Scan to download the SmartHub app.



ANDROID USERS:
Scan to download the SmartHub app.



Start the New Year Right: Budget Billing Levels Monthly Payments for Members

Knowing what your monthly expenses are going to be helps you meet those financial obligations. ECI REC's budget billing option helps level your monthly electric bill so you can budget better month to month.

How is your monthly budget billing payment calculated?

When you request the budget billing option, we calculate your budget amount with one of two methods:

1. If you have an East-Central Iowa REC usage history*, your payment amount is based on your previous 12-month usage. An accurate budget figure requires regular meter reads.
2. If you have not been at your location of service for 12 months, we will calculate a budget amount based on the previous occupant's usage.

**Budget billing only applies for members who have an ECI REC usage history of less than 3,000 kWh/month.*

Your account must be paid in full before you are able to enroll or cancel your participation. Accounts are reviewed twice a year to ensure budget amounts match usage.

YES, tell me my monthly budget amount.

Name: _____

ECI REC Account No.(s): _____

Address: _____

City: _____

State: ____ Zip: _____

Daytime Phone: _____

Email: _____

Mail form to:
ECI REC | Billing | PO Box 248
Urbana, IA 52345-0248



Photo credit: EE Image Database, Cooperative.com

Considering a Renewable Energy Source? Contact ECI REC Before Signing a Contract!

If you are considering a renewable energy source, ECI REC is here to help you sift through the numbers. No matter if you are trying to offset your electric consumption, manage future electric costs, or be an environmental steward—we are glad to help members understand their electric usage and patterns.

It is important for members to understand ECI REC's terms and conditions BEFORE they sign a contract for a renewable energy source. There are legal requirements, member responsibilities, an interconnection application, and an agreement ECI REC will need prior to the installation of your renewable energy equipment.

Please contact our Member Service Department if you're planning to invest in a renewable energy source. Resources are also located under the Manage Energy section of ecirec.coop.

ECI REC may have additional technical requirements to ensure:

- » The safety of Cooperative personnel or their agents
- » The prevention of negative effects on the quality and reliability of service to other members of the Cooperative
- » The protection of Cooperative facilities from damage, failure, or inefficient operation
- » Compliance with prudent electric utility practice

Notify Landlord Before Disconnect

The Notify Landlord Before Disconnect program is available if you own rental property in ECI REC's service area that receives electricity from the Cooperative. You will be notified prior to a meter disconnect while you are renting out the property, which can be helpful if your tenant contacts ECI REC to disconnect the meter when they are moving out. Or, a renter may have late bill payments that could result in meter disconnection. In certain situations and weather conditions, the owner may want to avoid the disconnect.

Scan to access the
Notify Landlord
Before Disconnect
online form.



Notify Landlord Before Disconnect

Property Owner Name: _____

Email Address: _____

Phone: _____

Other Contact Phone: _____

Preferred Contact Method:

Email Phone

Rental Property Address: _____

City: _____

Mail form to:
ECI REC | Notify Landlord | PO Box 248
Urbana, IA 52345-0248

MEMBERSHIP BENEFITS



Your Co-op Connections® Card offers you Healthy Savings and local and national deals. Use your card to start saving today! Questions? Email coopconnections@ecirec.coop.



Use SmartHub to pay for FREE online! Visa, Discover, American Express, and MasterCard accepted. While you're there, view your monthly usage data in helpful chart formats.