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A Touchstone Energy* Cooperative

Residential Air Source Heat Pump

PLEASE complete ALL sections and sign form to ensure proper and prompt payment of rebate.

Member Address Information (person receiving rebate)					Check if wind or solar generation is installed.					
First Name	Last Na	Last Name		Account Number			Phone			
Address		City		State	Zip	Email Addres	S			
Equipment Location Information Check if same address as above:										
First Name	Last Na	ame	A	Account Number		Phone				
Address		City	•	State	Zip	Email Addres	S			
Check the ACCOUNT TYPE				· · · · · · · · · · · · · · · · · · ·						
Installation and Equipment Information										
YEAR HOUSE BUILT (approx.)			HEATING EQUIPMENT SPECIFICATIONS							
CONDITIONED AREA (sq. ft.)			AHRI REFERENCE NUMBER							
NEW HEAT DUMP FOUNDMENT INSTALLED			OUTDOOR Condenser				INDOOR Coil			
NEW HEAT PUMP EQUIPMENT INSTALLED: O Cold Climate Air Source Heat Pump Go to: ashp.neep.org/			Manufacturer/Brand			Manufacturer/Brand				
Standard Air Source Heat Pump			Model Number			Model Number				
○ Hybrid Add-On (gas backup) Lockout Set Point oF			Serial Number			Serial Num	Serial Number			
TYPE OF SYSTEM REPLACED: New Construction Natural Gas Air Source Heat Pump Added Capacity Oil Geothermal Heat Pump Propane Wood Electric Resistance AGE OF SYSTEM REPLACED? (yrs) Enter N/A if not applicable INSTALLER: Owner Utility Contractor Business Name (retailer or installing contractor) Address City State Zip Code			COOLING CAPACITY (tons) AUXILIARY RESISTANCE (kW) SEER (seasonal cooling efficiency) HSPF (heating efficiency rating) EER (steady-state cooling efficiency) SECONDARY HEATING SYSTEM: NONE NONE Oil Resistance Natural Gas Wood Propane Other							
			Incentive Summary							
HEAT PLUS RATE Use Electric Heating Equipment Rate form (R1) for existing equipment rate change. Check if Heat Plus Rate is being applied for the first time. HEAT RATE ACCOUNT # (if different than shown for equipment location above)			Please Do Not Use Shaded Areas	Se Heat Plus			able rebates.			
		Member Agreem	ent (Mu	st Sign)						
I verify that the above described equipment was installed on the date and location specified. I agree to all program requirements provided (either separately or on back of this form) and that my electric Cooperative reserves the right to inspect all equipment and verify information before issuing a rebate.										
Member Signature				Date Date						
Office Use Only: Coopera	ative ID		Notes:					Authorized Amount		
Employee			140103.					Addionized Amount		

Terms and Conditions - Air Source Heat Pump Equipment and Rate Incentives

Program Offer: The Program covers products purchased and/or services rendered on or after January 1, 2023.

Air Source Heat Pump (ASHP) Requirements

- Eligible equipment includes air source heat pump, mini-split heat pumps and multi-split heat pumps.
- Air source heat pumps must meet current federal minimum efficiency requirements and have a minimum capacity of 0.5 tons. Units must be rated in the AHRI Certification Directory (published by the Air-Conditioning Heating & Refrigeration Institute) which is available on-line at www.ahridirectory.org.
- When installing a split system (most common type of residential unit) both a new outdoor unit (condenser) and a new indoor A-coil (evaporator) must be installed.
- 4. A hybrid air source heat pump (ASHP) system is the combination of an ASHP with a propane or natural gas furnace. The indoor evaporator A-coil and controls for qualifying Hybrid or Add-On heat pumps must be integrated with a new or existing gas furnace.
- 5. Eligible Hybrid/Add-on heating systems must be designed with maximum backup size of 3 kW of resistance. When heating requirements exceed the capability of the ASHP unit plus the resistance, the ASHP should be deenergized and the integrated gas furnace should be utilized.
- 6. Rebates for air source heat pumps are based on the unit capacity for as expressed in cooling tons. The capacity rating provided in the AHRI Directory is expressed in "Btuh." This amount must be divided by 12,000 to determine the number of tons (round to nearest half ton). Installing contractors should have this information or it can be found at www.ahridirectory.org.

Locating Cold Climate Air Source Heat Pumps

All products listed on the website: https://ashp.neep.org/ are eligible for this rebate.

Product Type	Incentive			
Cold Climate Air Source Heat Pump	\$350 per ton			
Standard Air Source Heat Pump	\$250 per ton			
Hybrid Add-On Heat Pump (gas backup)	Additional \$50 per ton			
Heat Plus Rate/Meter (Only available if Member Supplies metering equipment)	\$100 per home or \$50 per multi-family unit/apartment			

Heat Plus Rate Program Requirements

- 1. The primary heating system must be electric and metered separately.
- The primary electric heating source must operate first, with any backup system operating only when the primary system is unable to satisfy the indoor thermostat setting.
- 3. An electric water heater (storage, heat pump or supplemental solar) must be installed and provide 100% of the domestic water heating for the home.
- 4. The space heated by the primary electric system must be an area of 400 square feet or more.
- This rebate for the Heat Plus rate is only available to the building owner.The rate is applicable to all ratepayers (including renters) with eligible heating systems.

Qualifying Heat Plus Facilities

The following facilities can qualify for the Heat Plus rate:

- Single family residential dwellings and/or their outbuildings.
- Residential apartments and multi-family buildings (e.g. nursing homes and assisted living complexes). May not apply to large complexes with individual meters.
- Buildings or facilities that 1.) are served by one or more transformers with a combined rated capacity of 75 kVA or less, or 2.) maintain an actual combined peak of 75 kW or less.
- Separately metered building spaces that maintain an actual combined peak of 75 kW or less.

Note: The Heat Plus rate is not to be applied to periodic heating applications or to heating during peak winter conditions only. A system where the building is totally unheated during unoccupied times is unacceptable.

The Cooperative reserves the right to suspend the rate and remove metering equipment owned by the Cooperative if the Member is no longer using the equipment on a regular basis or is in violation of any program requirement.

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General Terms and Conditions

Rebates shall be pro-rated based on the percent of power supplied by the utility if the customer has distributed generation.

Application Information: Missing or incorrect information on the application may delay processing and delivery of the rebate. An invoice is required and should include specific product information, including the brand, model, serial number and date of purchase of the energy efficient measures. Other information including manufacturer's equipment performance sheets may be required upon request.

The Utility reserves the right to verify sales transactions and to have reasonable access to the Customer's facility to inspect pre-existing equipment (if applicable) and energy efficient measures installed under this program.

Warranty Information: The Utility makes no warranties, expressed or implied, with respect to equipment operation, material, workmanship or manufacturing. The Utility does not guarantee that a certain level of energy or cost savings will result from the use of products covered by this program.

Limitation of Liability: The Utility's liability in connection with this program is limited to paying the rebate specified when all terms and conditions have been satisfied. Under no circumstances shall the Utility be liable for any consequential or incidental damages or tax liability resulting from participation in this program.

Participant Certification: Participating Customer certifies that he/she purchased and installed the equipment listed on their application at the defined location served by the Utility. The Customer agrees that all information provided is true and that he/she has conformed to all program requirements. If the equipment and application does not comply with the Utility's rules and qualifications, the rebate amount may be denied or adjusted.

Program Changes/Termination: The Utility reserves the right to extend, modify (including incentive levels) or terminate this Program at any time without prior or further notice. The Customer is responsible for checking with the Utility to determine whether the program has been changed or is still in effect.

Customers must apply for rebates within six (6) months of the purchase date (as shown on the Customer's invoice) and are subject to the current year program offer if received after January 31st. Past eligibility, however, does not guarantee that equipment will meet criteria for current programs in effect.